Business Analyst in Cash and Payment Operation

Description
Your team

The Cash and Payment Operation Team in the Application Management Services is providing application support (maintenance and small enhancements) on Avaloq ACP for the functional area for CH/FL SaaS clients.

The Team covers the topics related to cash and payment operation (payment processes, payment clearing and settlement, cash products) in close collaboration with the Back-Office department.

Responsibilities

- Analyze clients' business requirements, propose and implement technical solutions in Avaloq ACP in close collaboration with clients and other stakeholders (other internal teams or 3rd party providers).
- Analyze and implement bug fixing and solutions enhancements.
- Present technical solutions in line with clients 'needs, data architecture, existing application code and security principles.
- Build trust worthy relations with internal and external stakeholders as developers, PMs and Client Managers.
- Ensure the high-quality service to the customers in terms of quality of the deliverables, meeting of the SLAs and efficient client communication.

Qualifications

- University degree in Computer Science/Physics/Engineering/Mathematics or comparable education.
- At least 3 years of work experience in the fintech or financial sector.
- Business know-how in Payment Processes, Payment Clearing and Settlement (SWIFT, SIC / euroSIC, SEPA, BACS, etc), Cash Products is a strong advantage.
- Experience in managing Third Party Supplier and/or Outsourcing Providers.
- Analytical, problem-solving, data-gathering skills.
- Reliable, effective and service oriented.
- Fluent in spoken and written English.
- Availability to execute planned or exceptional maintenance work during weekends and/or holidays.
- Availability for picket shifts with possible emergency interventions at night or on weekends.

You will get extra points for the following

- Avaloq ACP Certification.
- Italian, German or French language skills.

Hiring organization
Avaloq

Avaloq is a global leader in digital banking solutions. Its core banking platform and wealth management technology are delivered through Software as a Service (SaaS) and on-premises models. Avaloq's Business Process as a Service (BPaaS) offers a high degree of automation to boost back-office efficiency. More than 150 banks and wealth managers worldwide trust Avaloq for its innovative products and reliable services. Avaloq is a subsidiary of NEC Corporation, a global leader in the integration of IT and network technologies.

Employment Type
Full-time

Job Location
Bioggio, Ticino, Switzerland

Date posted
December 20, 2022

APPLY